

TRI or MIRAKI Servicing Form

Please fill out all fields on this form clearly and remember to enclose it with your scissors in the package. Without this IT&LY will not be able to send your Scissors back to you.

Date of Sending		
Name		
Salon Name		
Return Address		
Postcode		
Phone	T: _____	M: _____
Email		
Any comments about any problems you may be experiencing...		

- I would like IT&LY to contact me for payment via debit/credit card
- I will contact IT&LY to make payment via debit/credit card on **01923 224040**
(please note without payment IT&LY cannot send your Scissors back to you)
- I have enclosed a cheque at the value of **£20** made payable to **IT&LY Hair & Beauty**

Please send to:

IT&LY, Unit 1 Park House, Greenhill Crescent, Watford, Herfordshire WD18 8PH

Please send by **recorded/signed for delivery** and remember to include the servicing form so they know where to return your scissors to. (Check levels of cover with the Post Office before sending including insurance).

PACKING ADVICE:

Wrap heavy cardboard around all sharp edges and points, to ensure that the contents do not pierce the outer packaging.
Wrap each item with cushioning material, place in a suitable outer container such as a padded envelope.
Please also allow up to 14 working days for your scissors to be returned to you.

If there is a more serious problem with your scissors on the point of inspection IT&LY will contact you to discuss options and cost of fixing unless covered by the guarantee. To determine any guarantee IT&LY may ask for proof of purchase, if you are unable to provide this you will not be entitled to any cover of repair or replacement.

NB: Please note that Salon Supplies cannot be held responsible in the unlikelihood of loss of products or problems occurred during any of these procedures, this is merely a guide to external servicing and on-going maintenance.